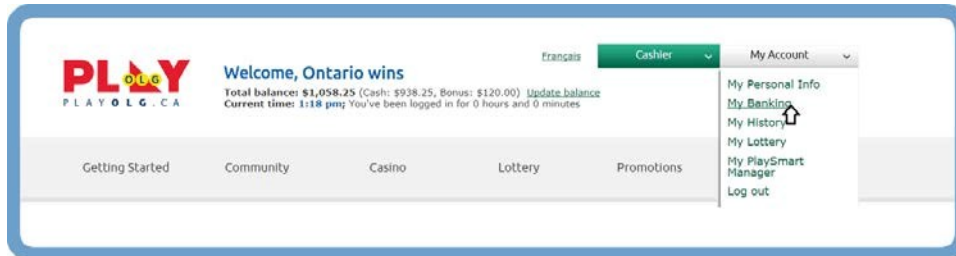


## Edit Banking Information

Follow this step-by-step guide:

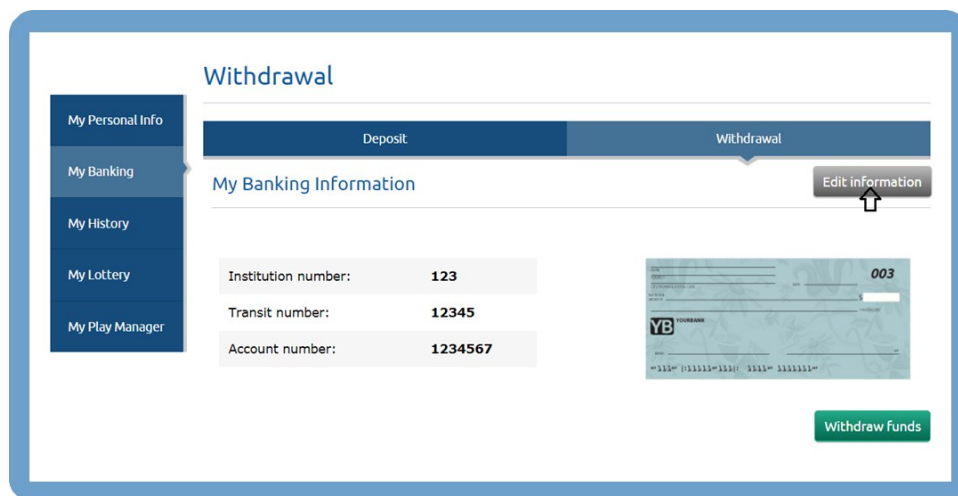
1. Click on the My Account drop-down menu at the top-right of the screen and select 'My Banking.'



2. Confirm that your banking information is accurate.

A screenshot of the 'My Banking' page. The page title is 'My Banking'. There are two tabs: 'My Profile' (selected) and 'My Security'. Under 'My Profile', there is a section titled 'Step 1. Your banking information'. Below this, there is a message: 'Please input your banking information, as it appears on your cheque, in the area below. Incorrect information will cause delays in processing your withdrawal.' There are three input fields, each with a question mark icon: '\* Institution number' with the value '456', '\* Transit number' with the value '4567', and '\* Account number' with the value '4567890'. On the left side of the page, there is a vertical navigation menu with options: 'My Personal Info', 'My Banking' (selected), 'My History', 'My Lottery', and 'My Play Manager'.

If not, you can make corrections by clicking 'Withdrawal' then 'Edit Information' and entering the correct information in the field provided.



**3.** If your banking information was accurate, please contact your bank for further clarification as to why your withdrawal request was declined.

If you have any additional questions, feel free to call Player Support at 1-855-978-7529 or chat with us online. We'll be happy to assist you.